

## Declaration For U.S. Patent Application

As a below named inventor, I hereby declare that:

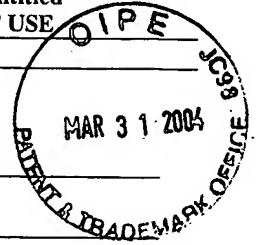
My residence, post office address and citizenship are as stated below my name.

I believe I am the original, first and sole inventor (if only one name is listed below) or an original, first and joint inventor (if plural names are listed below) of the subject matter which is claimed and for which a patent is sought on the invention entitled

(Insert Title) ENCOUNTER TRACKER AND SERVICE GAP ANALYSIS SYSTEM AND METHOD OF USE

the specification of which is attached hereto unless the following box is checked:

☐ was filed on \_\_\_\_\_ As PCT International Application  
 Number \_\_\_\_\_ and was amended on \_\_\_\_\_  
 and/or was filed on November 3, 2003 As U.S. Patent Application  
 Number 10/698,423 and was amended on \_\_\_\_\_



I hereby state that I have reviewed and understand the contents of the above-identified specification, including the claim(s), as amended by any amendment referred to above.

I acknowledge the duty to disclose information which is material to patentability as defined in 37 C.F.R. '1.56.

I hereby claim foreign priority benefits under 35 U.S.C. '119(a)-(d) or '365(b) of any foreign application(s) for patent or inventor's certificate, or '365(a) of any PCT International application which designated at least one country other than the United States, listed below and have also identified below any foreign application for patent or inventor's certificate or PCT International Application having a filing date before that of the application(s) for which priority is claimed:

(List prior foreign applications)	(Number)	(Country)	(Day/Month/Year Filed)	Priority Claimed <input type="checkbox"/> Yes <input type="checkbox"/> No
	(Number)	(Country)	(Day/Month/Year Filed)	<input type="checkbox"/> Yes <input type="checkbox"/> No
	(Number)	(Country)	(Day/Month/Year Filed)	<input type="checkbox"/> Yes <input type="checkbox"/> No

I hereby claim the benefit under 35 U.S.C. '119(e) of any United States provisional application(s) listed below.

<u>60/422,869</u>	<u>November 01, 2002</u>
(Application Number)	(Filing Date)
_____	_____
(Application Number)	(Filing Date)

☐ See attached list for additional prior foreign or provisional applications.

I hereby claim the benefit under 35 U.S.C. '120 of any United States application(s) or '365(c) of any PCT International application(s) designating the United States of America listed below and, insofar as the subject matter of each of the claims of this application is not disclosed in the prior application(s) (U.S. or PCT) in the manner provided by the first paragraph of 35, U.S.C. '112, I acknowledge the duty to disclose information which is material to patentability as defined in 37 C.F.R. '1.56 which became available between the filing date of the prior application and the national or PCT International filing date of this application.

(List prior U.S. Applications or PCT International applications designating the U.S.)	(Application Serial No.)	(Filing Date)	(Status) (patented, pending, abandoned)
	(Application Serial No.)	(Filing Date)	(Status) (patented, pending, abandoned)

And I hereby appoint the firm of Arent Fox, Customer Number 004372 including as principal attorneys:

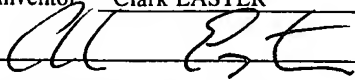
Anderson, Lynne D., Reg. No. 46,412  
 Barton, Rhonda L., Reg. No. 47,271  
 Berman, Richard J., Reg. No. 39,107  
 Carlan, Janine, Reg. No. 42,387  
 Carpenter, Robert K., Reg. No. 34,794  
 Cherdak, Erik, Reg. No. 39,936  
 Chesser, Wilburn, Reg. No. 41,668  
 Cherna, Timothy J., Reg. No. 48,340  
 Crosby, Hans J., Reg. No. 44,634  
 Hsu, John, Reg. No. 45,563

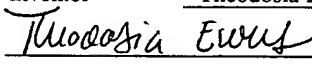
Huang, Sam, Reg. No. 48,430  
 Jenkins, Marylee, Reg. No. 37,645  
 Loughlin, Leo, Reg. No. 42,811  
 Marmelstein, Charles M., Reg. No. 25,895  
 Murphy, Christopher, Reg. No. 39,786  
 Oram, George, E., Jr., Reg. No. 27,931  
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 Prakash, Guatam, Reg. No. 53,481  
 Schoenhard, Amy, Reg. No. 46,512  
 Wong, King, Reg. No. 37,500

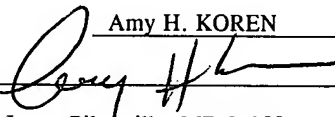
Please direct all communications to the following address: Customer No. 004372  
ARENT FOX PLLC  
1050 Connecticut Avenue, N.W., Suite 400  
Washington, D.C. 20036-5339  
Telephone No. (202) 857-6000; Facsimile No. (202) 638-4810

The undersigned hereby authorizes the U.S. attorneys named herein to accept and follow instructions from the undersigned's assignee, if any, and/or, if the undersigned is not a resident of the United States, the undersigned's domestic attorney, patent attorney or patent agent, as to any action to be taken in the Patent and Trademark Office regarding this application without direct communication between the U.S. attorneys and the undersigned. In the event of a change in the person(s) from whom instructions may be taken, the U.S. attorneys named herein will be so notified by the undersigned

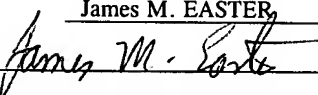
I hereby declare that all statements made herein of my own knowledge are true and that all statements made on information and belief are believed to be true; and further, that these statements were made with the knowledge that willful false statements and the like so made are punishable by fine or imprisonment, or both, under Section 1001 of Title 18 of the United States Code and that such willful false statements may jeopardize the validity of the application or any patent issued thereon.

Full name of sole or first inventor Clark EASTER  
Inventor's signature  3/2/04  
Date  
Residence 3300 Jarrettsville Pike, Monkton, MD 21111  
Citizenship United States  
Post Office Address \_\_\_\_\_

Full name of second inventor Theodosia EWERS  
Inventor's signature  3-02-04  
Date  
Residence 1290 Upper New Row Road, Mount Savage, MD 21545  
Citizenship United States  
Post Office Address \_\_\_\_\_

Full name of third inventor Amy H. KOREN  
Inventor's signature  2-27-04  
Date  
Residence 210 1/2 Sudbrook Lane, Pikesville, MD 21208  
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Post Office Address \_\_\_\_\_

Full name of fourth inventor Amitabh MATHUR  
Inventor's signature \_\_\_\_\_  
Date  
Residence #36, 60 Feet Road, Sanjay Nagar, Bangalore 94, India  
Citizenship \_\_\_\_\_  
Post Office Address \_\_\_\_\_

Full name of fifth inventor James M. EASTER  
Inventor's signature  02/27/04  
Date  
Residence 342 Pleasant Hill Road, Owings Mills, MD 21117  
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Post Office Address \_\_\_\_\_

Full name of sixth inventor \_\_\_\_\_  
Inventor's signature \_\_\_\_\_  
Date  
Residence \_\_\_\_\_  
Citizenship \_\_\_\_\_  
Post Office Address \_\_\_\_\_

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I hereby declare that all statements made herein of my own knowledge are true and that all statements made on information and belief are believed to be true; and further, that these statements were made with the knowledge that willful false statements and the like so made are punishable by fine or imprisonment, or both, under Section 1001 of Title 18 of the United States Code and that such willful false statements may jeopardize the validity of the application or any patent issued thereon.

Full name of sole or first inventor: Clark EASTER  
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 Full name of second inventor: Theodosia EWERS  
 Inventor's signature: \_\_\_\_\_ Date: \_\_\_\_\_  
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 Citizenship: United States  
 Post Office Address: \_\_\_\_\_  
 Full name of third inventor: Amy H. KOREN  
 Inventor's signature: \_\_\_\_\_ Date: \_\_\_\_\_  
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 Citizenship: United States  
 Post Office Address: \_\_\_\_\_  
 Full name of fourth inventor: Amicabh MATHUR  
 Inventor's signature: [Signature] Date: 18 MAR 2004  
 Residence: #36, 60 Feet Road, Sanjay Nagar, Bangalore 94, India  
 Citizenship: \_\_\_\_\_  
 Post Office Address: \_\_\_\_\_  
 Full name of fifth inventor: James M. EASTER  
 Inventor's signature: \_\_\_\_\_ Date: \_\_\_\_\_  
 Residence: 342 Pleasant Hill Road, Owings Mills, MD 21117  
 Citizenship: United States  
 Post Office Address: \_\_\_\_\_  
 Full name of sixth inventor: \_\_\_\_\_  
 Inventor's signature: \_\_\_\_\_ Date: \_\_\_\_\_  
 Residence: \_\_\_\_\_  
 Citizenship: \_\_\_\_\_  
 Post Office Address: \_\_\_\_\_